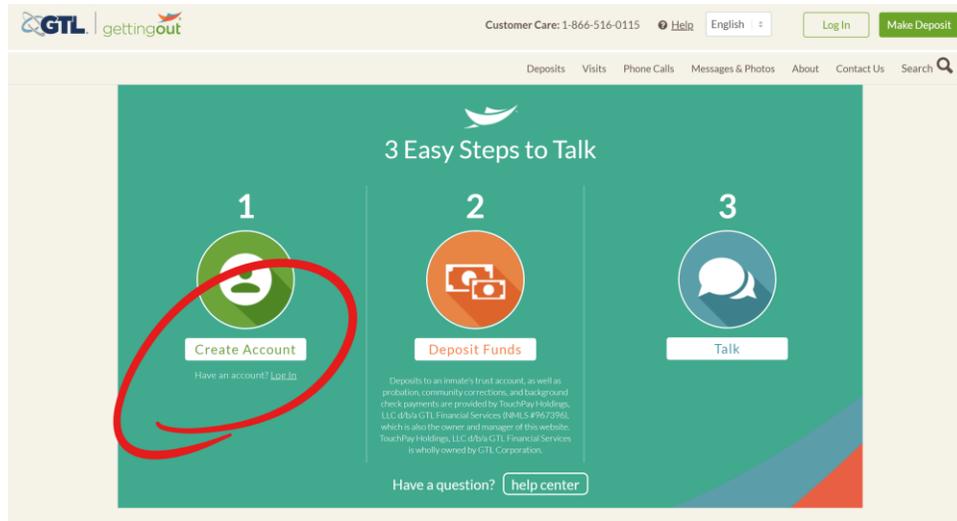


CREATING AN ACCOUNT

1. Create an account on www.gettingout.com. Click the “Create Account” link, and fill out the form on the next page:



2. You will receive an email like the below, to complete the account setup. Click the link in the email to proceed:

Activation Required

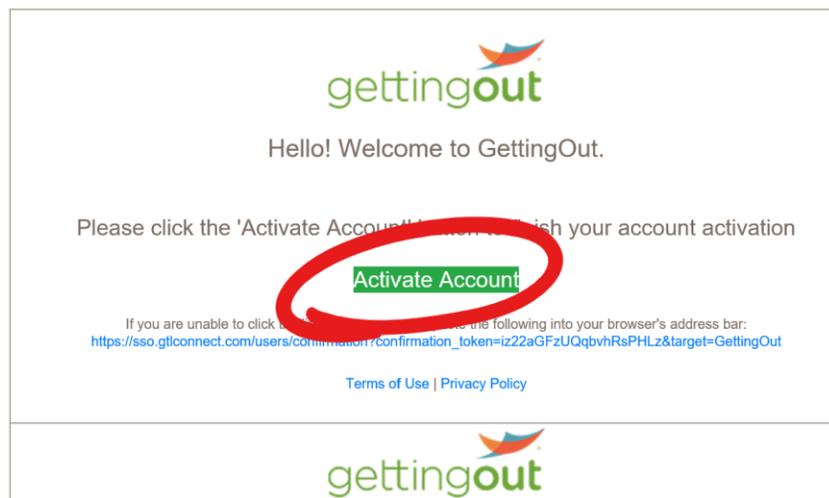


GettingOutActivate <no-reply@telmate.com>

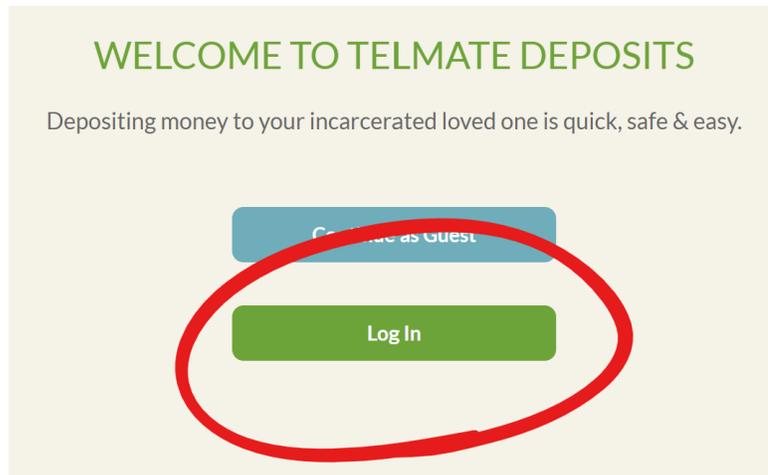


4

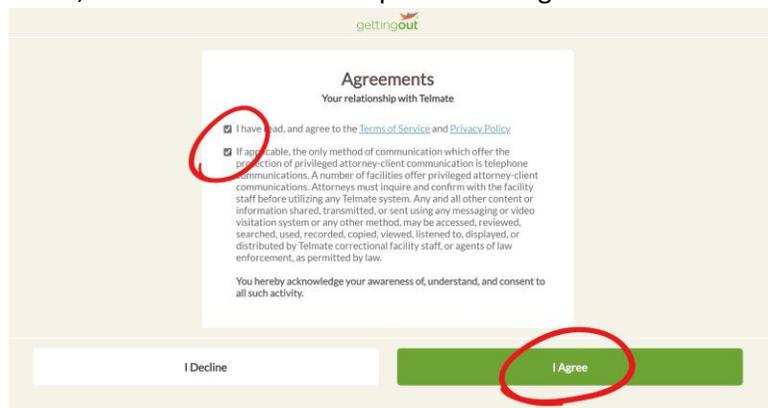
[i](#) If there are problems with how this message is displayed, click here to view it in a web browser.



3. Login using your user credentials, enter your Date of Birth if prompted, or press skip. If you are presented with a Deposits screen, press the “Login” button:

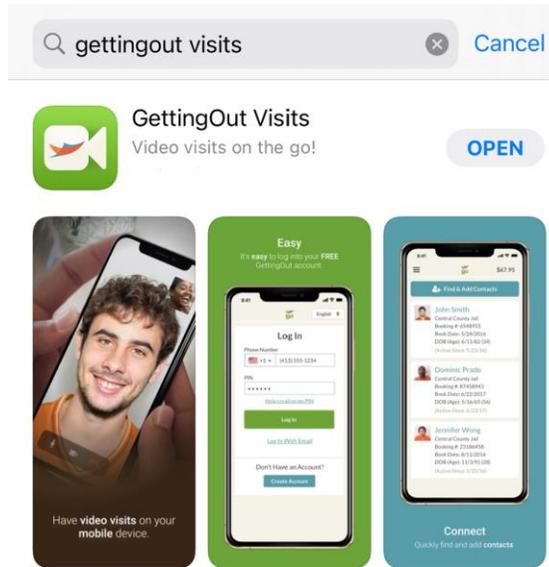


4. To agree to the terms, check off the boxes and press the “I Agree” button



5. If prompted, enter a 6-digit PIN, your DOB, and/or last 4 of SSN, or press the skip links:

- Once you are logged into your account, your account setup is complete. OK to close the web browser.
- All visits require the Visitor to use the “GettingOut Visits” mobile application.** The mobile app is available for Android OS or iOS devices. Search your mobile device’s app store for “GettingOut Visits” and download the app to your device:



- Sign-in to the GettingOut Visits app, to link the app to your account, and to be able to receive visits with the inmate. (You will need to agree to the terms, and verify your identity similar to step 4 & 5 above):

A screenshot of the GettingOut app's sign-in screen. At the top is the "gettingout" logo. Below the logo, the text reads "Sign In to Continue to GettingOut". There are two input fields: "Email" and "Password". Below the "Password" field is a link that says "Forgot password?". At the bottom of the form is a large green "Sign In" button. Below the button is a link that says "I have a Phone/PIN".

Once logged in on the mobile app, you have completed all software setup.