Atlantic County Workforce Development

Atlantic Cape May WIB One-Stop Career Center 3810 New Jersey Wildwood NJ 08260

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Healthcare Committee Meeting Shore Medical Center Hospital July 12th 2016 3pm

Attendance:

Heather Allen Patty Watson Paulette Mayo Alan Beatty
Ilene Demling Patty Laychock Byron Hunter Sherwood Taylor
Voula Liacopulos Iris Drackett Kerri Taylor Jerry Delrossi
Rhonda Lowery Alicia Oatman Mona Tally

Alan B. - Gave an introduction of Heather Allen from Talent Network as well as an explanation of the concerns of the guest regarding the CNA appeal.

Heather A. - gave an overview of the functions/focus of Talent Network (handout given). Quarterly meeting are held and Heather states that she is going to email anyone that is interested in gaining information on her agency. Talent Network is in the process of developing a specialty nursing survey/program. As this becomes available Heather A. will forward this information as well. Alan B. further explained what the specialty nursing is: OR nurse, Med/Surg. nurse, etc. Heather A. asked about the need for a Patient Navigator and the overall consensus is that it is not needed as per Alan b. Heather A. stated that Talent Development Center is a state wide \$900,000 Training Grant. This grant services many areas regarding healthcare and they are currently they are seeking committee members. Alan B. states that South Jersey has been trying to incorporate activities regarding Healthcare Jobs. This is the first time that South Jersey has had a hand extended to hem by the state of NJ and I view this as an opportunity as it takes all partners to make this work. Heather A. stressed that this is a coalition and that LWD funds the coalition. All concerns and or issues are addressed and a solution will be found.

Rhonda L. states that the Boards are supposed to see what should and can be done. This is to help us on the local level. Alan B. states that the Healthcare Committee has been in effect for about 15yrs. And at this point we must step it up a notch; in other words amp it up, then we can go to the state with request. Rhonda L. asked the committee to reconsider the CNA TABE score levels as this is of a serious nature. Alan B. gave space for open discussion from agencies present due to the changes: llene D. from Allied Health- the change decreased the amount of customers that would be eligible for the grant (training). Patty W.-has overworked staff due to the CNA levels as well as students are low. Byron H. states that his agency does not hire CNA's however the scores may not make a difference. Paulette M.- there are many jobs available in this field and I am aware of an employer that has 19 openings however because they are medical assistants they were turned down for employment. CNA's need a good heart not a score of 10. Alan B. states the passing rate is a concern but are we finding the right candidate? What can we do to get customers to remain in the field? If the score is changed to a 7 how will we reach the community? Patty L. states that once they are employed then Paulette M. will continue to train. Paulette M. has met with her partners and it was decided that she will be a job coach. Rhonda L. states that a lot of jobs are on 2nd/3rd shift and that customers need to know prior to being

hired. Ilene D. states that the quality of care out ways the TABE scores and that a personality test should be given. Kerri T. DePaul Healthcare- a Career Lateral Program was developed in her agency. Byron H. asked who are the most successful and from that a profile was created therefore this is how we determined who was hired. Alan B. - how do we measure success...my concern is that 100's of people went through the training however the jobs were not being filled. Sherwood T. - we train but we do not give support. Training should extend beyond the end of training; it should go extend through employment and Paulette M. agrees that it should be a team effort. Jerry D. - states that there will be an Executive Board Meeting on 7/29/16. Alan B. will make a recommendation to make it a better program but data capturing is a key factor. Voula L. - a large problem is that people that don't have support and this needs to be addressed. Paulette M. states that training now is 1 CNA to 3 patients; Ilene D. states that follow-up is important and she is willing to assist. Rhonda L- the bid that we have out now addresses this. Mona T. - all data comes from the Case Management system. Customers are followed 3 quarters beyond employment. Alan B. - TABE will remain at level 7 until a decision is made.

The following expressed an interest in becoming a member of this committee:
Patty Laychock
Iris Drackett
Ilene Demling
Voula Liacopulos
Kerri Taylor

Meeting adjourned 4:15pm